



# Specification

## Electric Pallet Jack

**EP15JLi/EP18JLi/EP20JLi**

**Warning:** PLEASE READ THIS MANUAL BEFORE USING!

**Warning:** PLEASE DON'T USE IT BEFORE COMPLETING THE  
INSTALLATION!

## Introduction

To meet the needs of the national environmental protection cause, reduce industrial pollution, and improve the quality of life of the public, based on absorbing the advantages of domestic and foreign battery trucks, we have specially developed, developed, and produced the EP15JLi/EP18JLi/EP20JLi electric pallet jack. It is especially suitable for cargo loading, unloading, handling, and other operations in enterprises and institutions such as food, banks, textiles, stations, ports, and warehouses.

This manual introduces the technical parameters, working principles, operation and maintenance, maintenance, and other aspects of the battery forklift. It can help the operator to use the forklift rationally and maximize its performance.

It is hoped that the operator will strictly abide by the regulations and precautions in this manual during the use of the battery forklift produced by our company and use it carefully so that your forklift will be in the best working condition for a long time, exert the greatest efficiency, and serve your Units create better economic benefits.

## **The Statement**

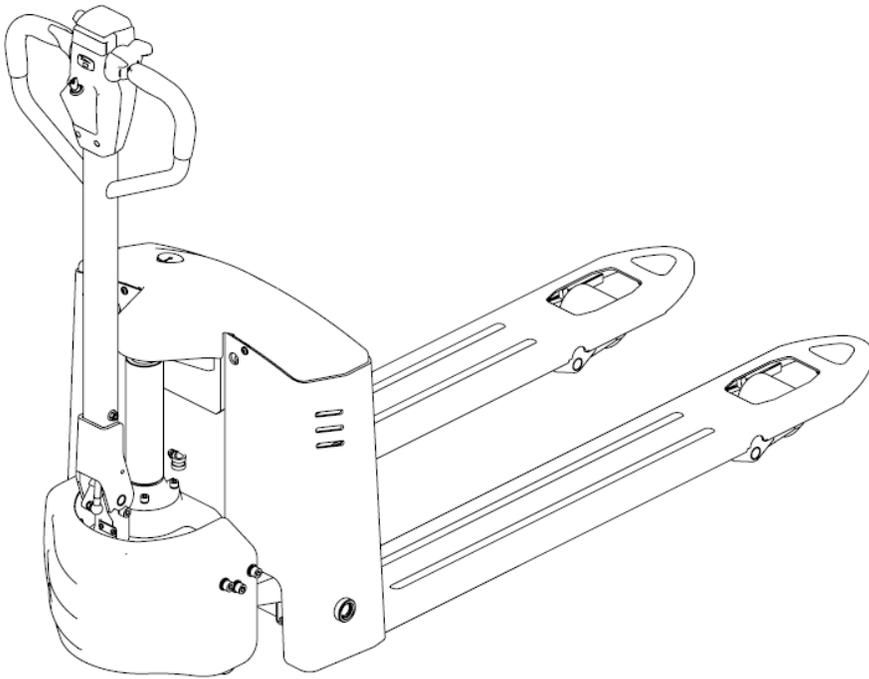
Our company production model EPJ type 3300lbs-4400lbsWalking Electric Pallet jack is a special motor vehicle used in factories, tourist attractions, amusement places which are specified by “special equipment safety supervision regulations”.

## Table of Content

<b>1. The General Introduction</b> .....	<b>5</b>
<b>2. Proper usage</b> .....	<b>6</b>
<b>3. Introduction of the product</b> .....	<b>7</b>
3.1 Model overview.....	7
3.2 Model parameters .....	7
<b>4. Control Mechanism diagram</b> .....	<b>10</b>
<b>5. Operating principle</b> .....	<b>11</b>
5.1 Running system.....	11
5.2 Steering system.....	11
5.3 Brake structure and brake schematic diagram.....	11
5.4 Operating System .....	13
5.5 Electric System .....	13
5.6 Hydraulic principle.....	13
<b>6. Electrical schematic diagram</b> .....	<b>14</b>
<b>7. Hydraulic schematic diagram</b> .....	<b>16</b>
<b>8. Operating Instruction</b> .....	<b>17</b>
8.1 Operation .....	17
8.2 Emergency reverse function.....	19
8.3 The use of the horn and the reversing horn.....	19
8.4 Battery capacity display .....	19
8.5 Handling and stacking operations .....	19
<b>9. Safety operating and matters needing attention</b> .....	<b>21</b>
9.1 Repair and maintenance .....	21
9.2 Routine Maintenance .....	22
9.3 Professional Maintenance Manual.....	23
9.4 Battery maintenance, charging and maintenance .....	23

<b>10. Safety Caution .....</b>	<b>29</b>
10.1 General rule.....	29
10.2 Storage and transportation .....	29
10.3 Check before using.....	31
10.4 Safety operation regulation.....	31
<b>11. Service Manual .....</b>	<b>35</b>
11.1 Troubleshooting.....	35
11.2 Preparation before repair .....	36
11.3 Check the amount of hydraulic oil .....	36
11.4 Complete repair,the preparation before using.....	36
<b>12. After Sales Service.....</b>	<b>37</b>

## 1. The General Introduction



EP15JLi/EP18JLi/EP20JLi is an electric pallet jack. It adopts the advanced structure such as ring rod lifting system and new ac controller, at same time it is equipped with high quality motor, lithium battery and pump station motor. It has the characteristics of superior performance, convenient operation, flexible steering, reliable braking, good dynamic performance, less noise, less pollution, and beautiful appearance.

This series truck is suitable for working on the smooth ground in warehouse, if not, please don't use it.

The service environment:

- a. The altitude does not exceed 1200 meters.
- b. Indoors at room temperature from +5°C to +40°C.
- c. When environment temperature at +40°C, the relative humidity can't over 50%, At low temperature, allow big relative humidity.
- d. Ground need hard and flat.
- e. It is forbidden to use this truck in corrosive environment such as flammable and explosive or acid base.

## 2. Proper usage

Please using the electric pallet truck accord to this specification.

This is a tramp type electric pallet truck with autonomous control, lifting and lowering is controlled by the handle button. Improper use can cause personal injury or machine damage. Operators or operating companies need to ensure proper using,

The Truck needs to be used on a firm, flat, intact surface, and suitable surface; The truck is designed for indoor use at room temperature from -10°C to +40°C

Use under light load without using permanent barriers or pits, it is forbidden to operate on the slopes. During Operation, the goods must be placed approximately at the center of the truck's load center

Lifting or Carrying people is strictly prohibited, If carried goods. The goods must fall on the lifting point .

It is prohibited to use this truck on lifting or loading ramps.

The rated capacity is marked on the capacity label or nameplate. And the operator must pay attention to the warning signs and safety instructions.

Operating lighting must be at least 50LUX

### Modification

Any modification that may affect the truck rated capacity, stability, or safety operations must be approved in advance by the Truck's original manufacturer or Its authorized Manufacturer or its successor. This includes the effects of changes such as Braking, steering, Visibility, and the addition of removable accessories.

After the manufacturer or its successor approves the modification or change, The capacity name plate, Label, identification marks, operation and maintenance manual must be changed accordingly

**Pallet Jack damage caused by not following Instruction will lose its warranty.**

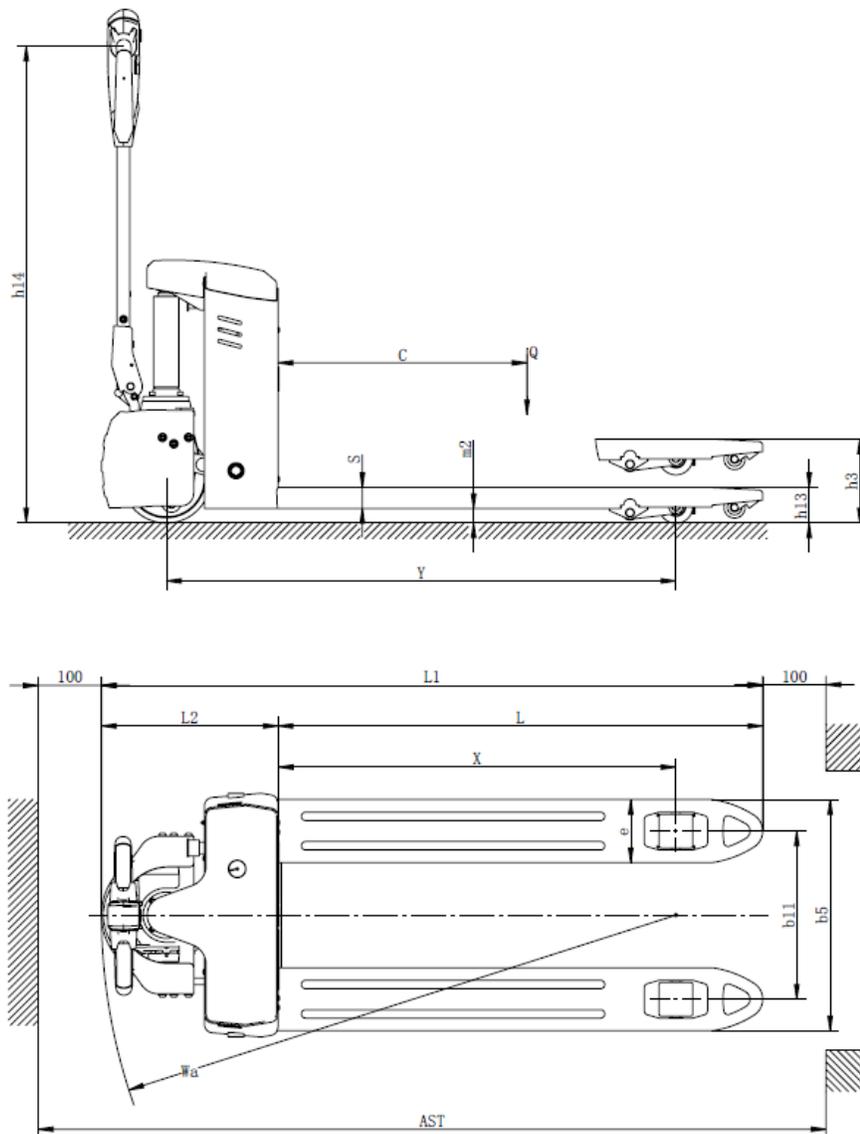
### 3. Introduction of the product

#### 3.1 Model overview

This specification is for EPJ series 3300lbs-4400lbs type electric pallet jack.

The type is "EP15JLi/EP18JLi/EP20JLi load capacity is 3300/4000/4400lbs" to meet the requirement of JB/T8452-1996 《Battery forklift model establishment method》, "S" is the product code, "6" is the model code.

#### 3.2 Model parameters



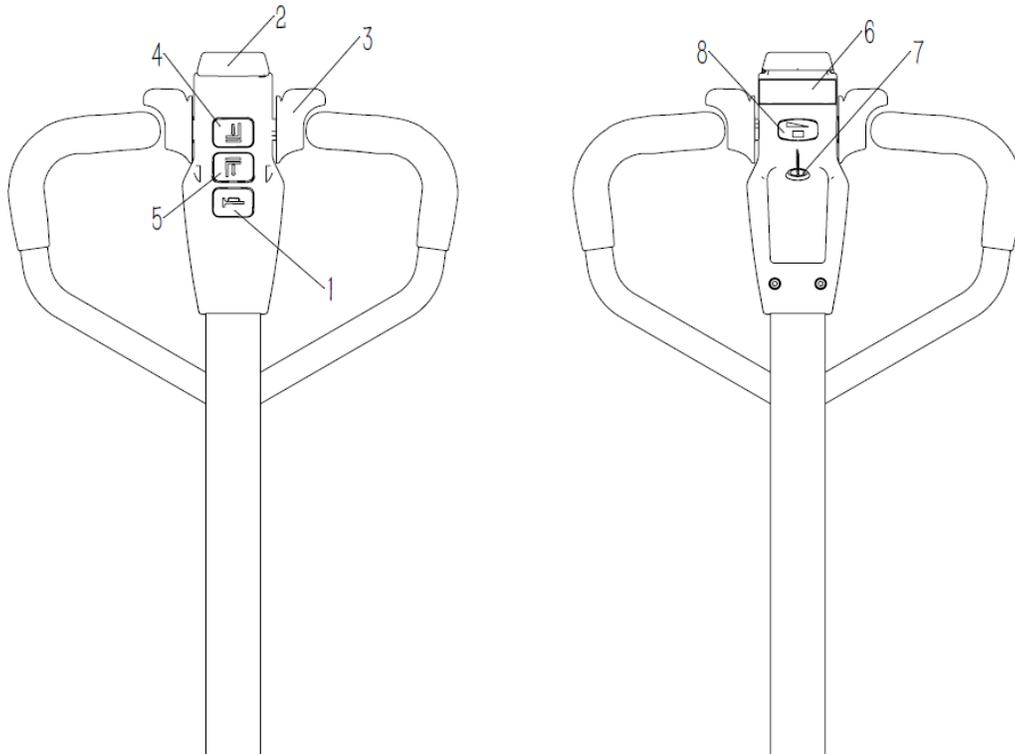
Mode		EP15JLi	EP18JLi	EP20JLi
Drive type		Electrical	Electrical	Electrical
Manner of operation		Walking	Walking	Walking
Load Capacity	Q (lb)	3300	4000	4400
Load Centre	c (in)	23.6	23.6	23.6
Distance between fork backrest and front wheel	x (in)	37.2	37.2	37.2
Wheel Base	y (in)	47.6	47.6	47.6
Service Weight (with battery)	lbs	308	319	326
Tire material		PU	PU	PU
Driving wheel size	Φ×w(in)	Φ8.27×2.76	Φ8.27×2.76	Φ8.27×2.76
Balance wheel size	Φ×w(in)	Φ3.15×3.35	Φ3.15×3.35	Φ3.15×3.35
Qty of wheel, Front/Rear(x=driving wheel)		1x/2	1x/2	1x/2
Tread	b11 (in)	15.75/21	15.75/21	15.75/21
Lifting Height	h3 (in)	7.87	7.87	7.87
The height of handle in the operation position	h14 (in)	30.5/43.9	29/45.7	29/45.7
Lowered fork height	h13 (in)	3.35	3.35	3.35
Overall Length	l1 (in)	61.8	61.8	61.8
Body Length	l2 (in)	20.5	20.5	20.5
Overall Width	b1/ b2 (in)	27	27	27
Fork Size	s/e/l (in)	1.97/5.9/48	1.97/5.9/48	1.97/5.9/48
Fork Width	b5 (in)	27	27	27
Ground clearance under mast	m2 (in)	1.38	1.38	1.38
Aisle width for pallets 39.4*47.2' crossways	Ast (in)	69.7	69.7	69.7
Aisle width for pallets 39.4*47.2' lengthways	Ast (in)	71.6	71.6	71.6
Turing Radius	Wa (in)	53.7	53.7	53.7
Driving Speed, load/unload	(km/h)	4.2/4.5	4.2/4.5	4.2/4.5
Maximum gradeability load/unload	(%)	5/10	5/10	5/10
Brake Type		Electromagnetic	Electromagnetic	Electromagnetic
Drive Motor	(kW)	0.75	0.75	0.75
Lift Motor	(kW)	0.8	0.8	0.8

Battery, according to DIN 43531/35/36 A,B,C,no		no	no	no
Lithium Battery voltage/rate capacity	(V/Ah)	24/30	24/40	48/20
Battery Weight ( $\pm 5\%$ )	(lb)	21.1	26.4	27.8
Type of drive control		DC	DC	DC
Noise level	(dB(A))	$\leq 70$	$\leq 70$	$\leq 70$
Steering type		Mechanical	Mechanical	Mechanical

## 4. Control Mechanism diagram

With the battery as a power producer and controlled by electrical and hydraulic, trucks can do some actions like walking, turning, pallet forklift, etc.

Operating mechanism diagram:



- |                    |                             |                |                   |
|--------------------|-----------------------------|----------------|-------------------|
| 1.Horn             | 2. Emergency reverse switch | 3. Accelerator | 4. Lifting button |
| 5. Lowering button | 6. Turtle speed switch      | 7. Key switch  | 8. Coulombmeter   |

## 5. Operating principle

### 5.1 Running system

The Pallet Jack is powered by a battery, which is realized by controlling the DC motor on the drive wheel. The speed of walking is realized by frequency conversion control motor speed, which is controlled by the accelerator.

### 5.2 Steering system

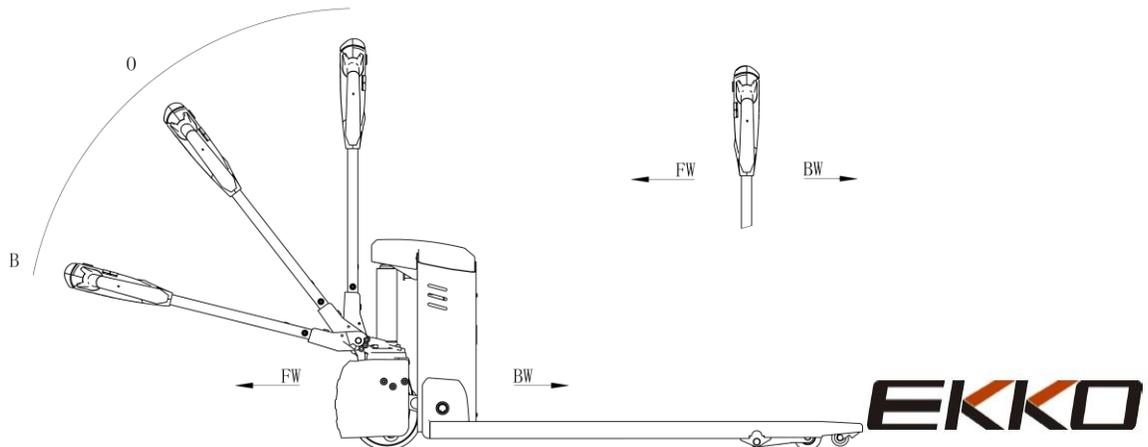
The steering of the truck is driven by the handle lever, through the handle lever to drive the drive motor to realize the steering.

### 5.3 Brake structure and brake schematic diagram

Braking performance depends on road conditions and vehicle load conditions.

5.3.1 The brake function can be activated by the following ways:

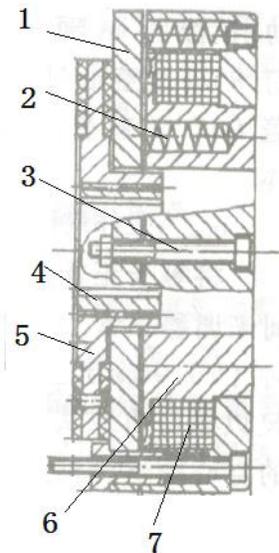
- Turn the travel switch (2) to "0" position or release the switch to make truck brake until it stops.
- With the driving switch (2) moving directly from one driving direction to the opposite direction, the vehicle regenerates the brake until it begins to move in the opposite direction.
- The handle moves up and down to the braking area (' B ') and the vehicle brakes. If the handle is released, the handle automatically moves to the upper braking area (' B ') and the vehicle stops until it stops.
- Belly switch (4) can prevent the operator will be squeezed, when vehicles are driven towards (' Fw) encounters an obstacle, body touch belly to slow down or start to switch vehicles (' Bw) driven a short distance, then stop. If the handle is in the operating area and the vehicle is not moving, please consider that this is still working.



### 5.3.2 Braking operation principle:

As follow picture: The brake constitutes by 1、 bolt 2、 magnetic yoke 3、 spring 4、 hollow bolt 5、 flange 6、 guide pillar 7、 mounting screw 8、 O-rings 9、 magnet exciting coil and so on. The brake is mounted on the drive rack and adjusts the mounting screw to the specified air gap value.

When magnet exciting coil 9 for brake on power, the coil generates a magnetic field to draw the hollow bolt 4 to the magnetic yoke 2, hollow bolt 4 is separated from the brake disc (release). Magnet exciting coil generates a magnetic field to absorb the magnetic yoke 2, which separates the hollow bolt 4 from the brake disc. At this moment, the motor will start and operate normally with the brake disc. When the magnet exciting coil 9 is off, the flux disappears and the hollow bolt 4 is released, Spring 3 puts pressure on hollow bolt 4, The friction plate of the brake disc on the hub motor is pressed tightly and the friction force is produced to achieve the braking purpose.



Brake schematic diagram

## **5.4 Operating System**

The main working body of a moving truck is a cargo fork, which relies on a fork to carry the pallet or cargo for transport and short distance transportation. The expansion of the cylinder is realized by the control of the operating handle, and the pressure oil is provided by the pumping station.

## **5.5 Electric System**

The electrical system includes walking and operation control. The Pallet Jack use DC electric control assembly.

The meter has a battery indicator. When the battery power is too low, the electric meter will cut off the starting control line of the oil pump motor. The moving truck can only walk without lifting the fork, and the prompt should be charged immediately.

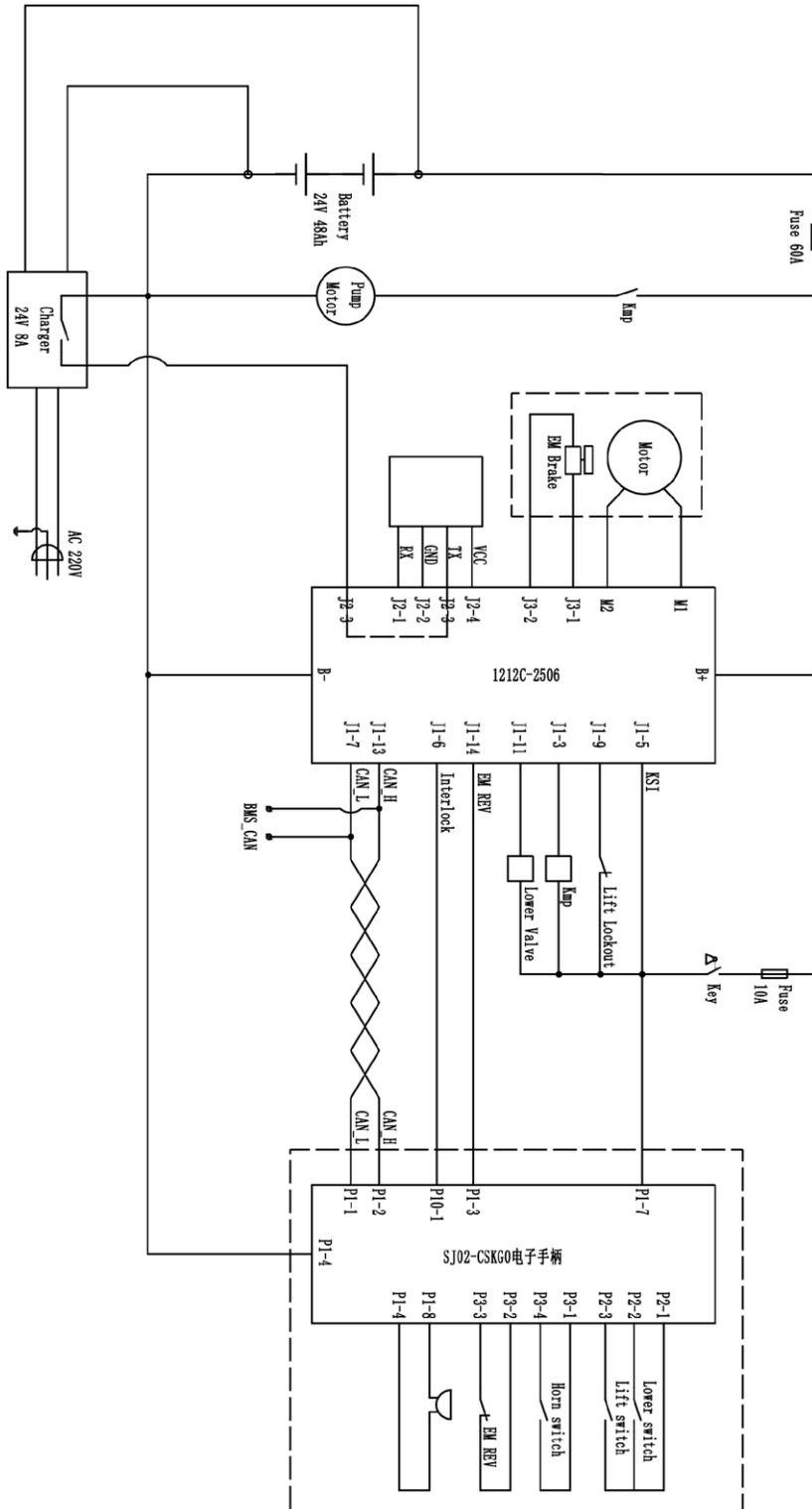
The motor of the oil pump is the dc motor for 5 minutes, so the pump motor is not suitable for long-running. That is, the lifting movement should have time interval, cannot continuously carry on, otherwise would make the motor heating, even burn.

Special note: when the truck is used for a long time, the starter of the oil pump motor may fail, and it can't be broken after being sucked or closed. The latter is not thrown control handle, the oil pump motor is kept in the rotation, should immediately stop at this moment, to cut off the power supply, make the oil pump motor stop running, and promptly replace the starter.

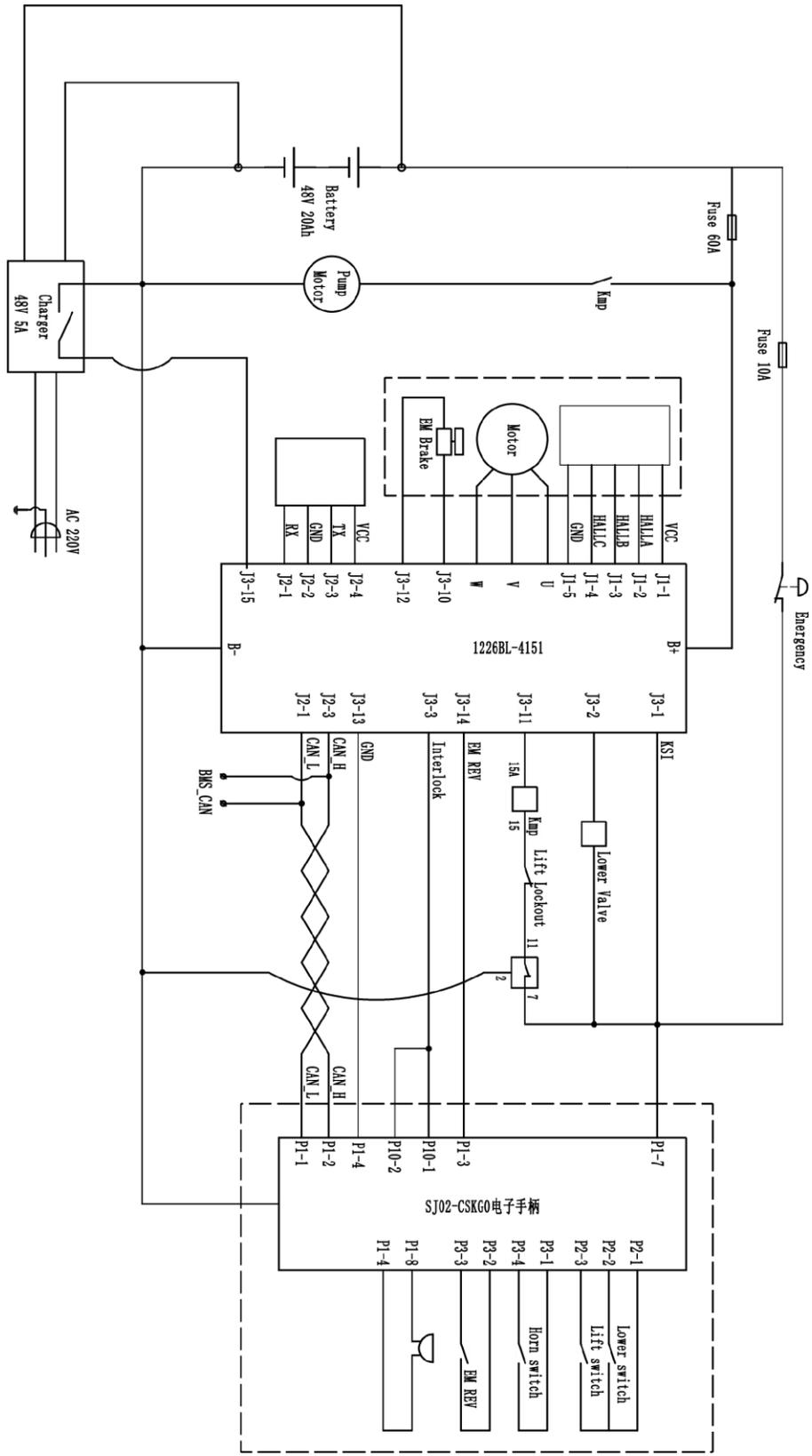
## **5.6 Hydraulic principle**

The oil pump motor drives the gear pump to provide hydraulic power, lifting oil cylinder is responsible of fork's lifting and lowering, the control of the lift oil road is controlled by the buttons on the operating handle, The lifting action is controlled by a single action oil circuit on the valve block. This model of the hydraulic system pressure can only be adjusted on the valve block, has been debugging good, before they go out after they leave our company after-sales personnel or professional maintenance personnel are strictly forbidden to adjust themselves, to avoid safety accident.

## 6. Electrical schematic diagram

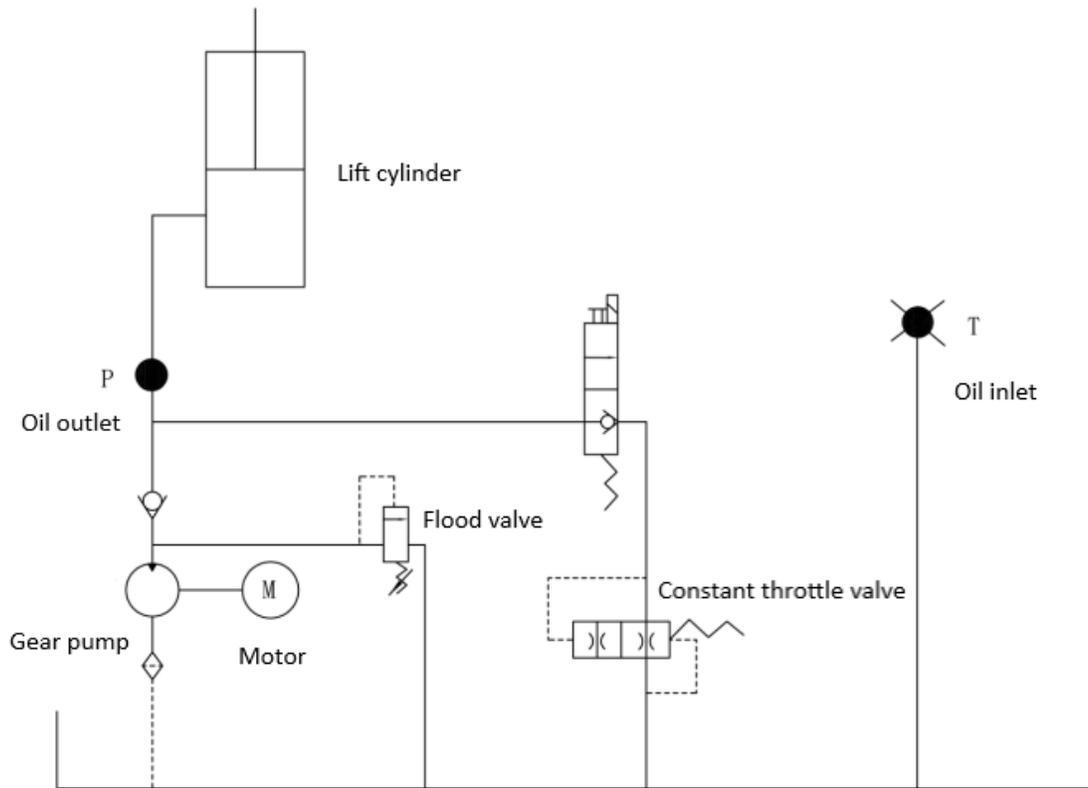


(24V)



(48V)

## 7. Hydraulic schematic diagram

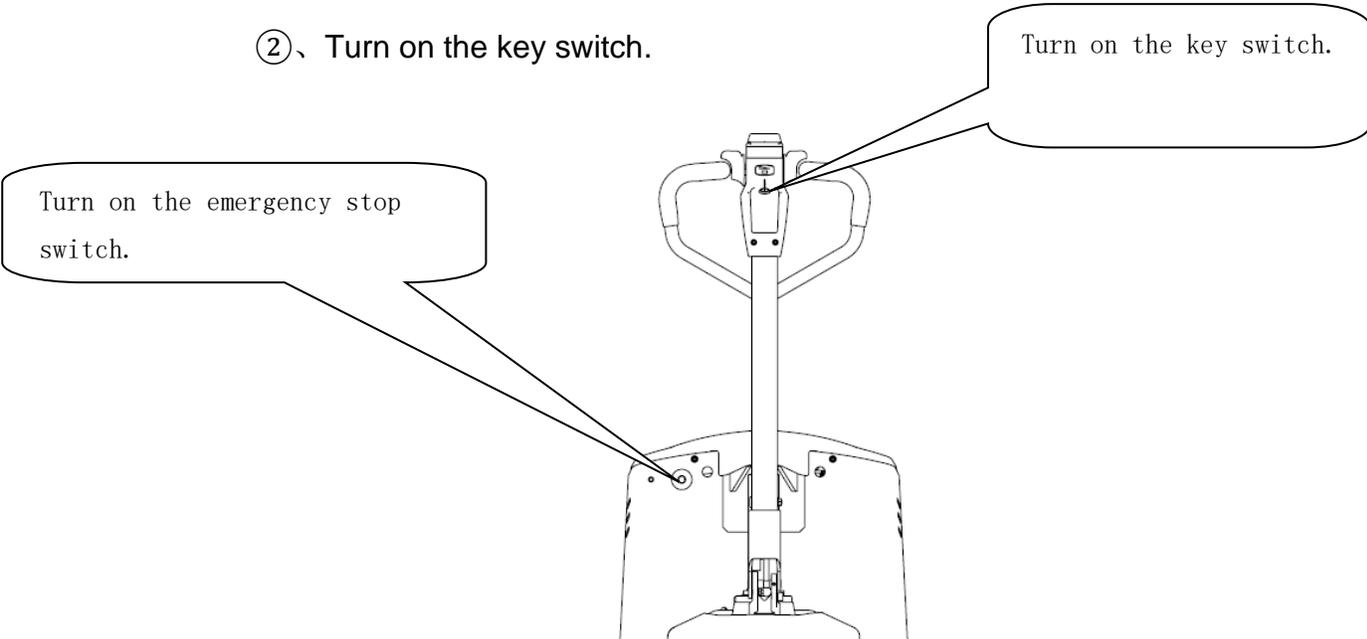


## 8. Operating Instruction

Before operation, please familiarize yourself with the functions of the switches and buttons on the dashboard.

### 8.1 Operation

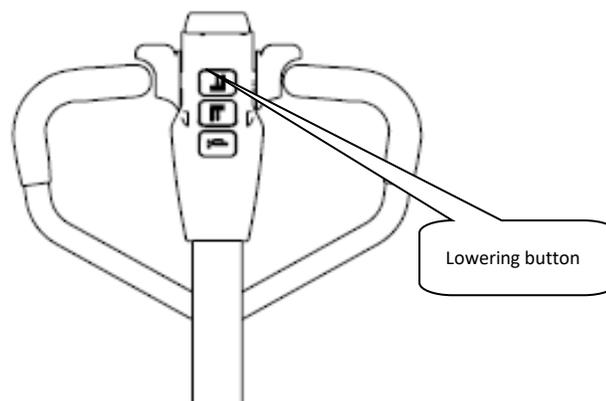
- ①、 Turn on the emergency stop switch.
- ②、 Turn on the key switch.



- ③、 Forklifting and lowering:

Lifting: Control the lifting button on the handle.

Lowering: Hold the lowering button.

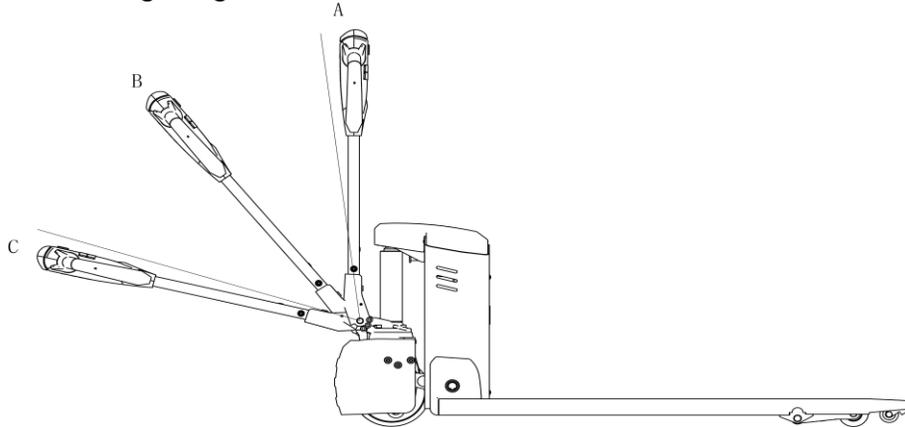


#### ④、Driving:

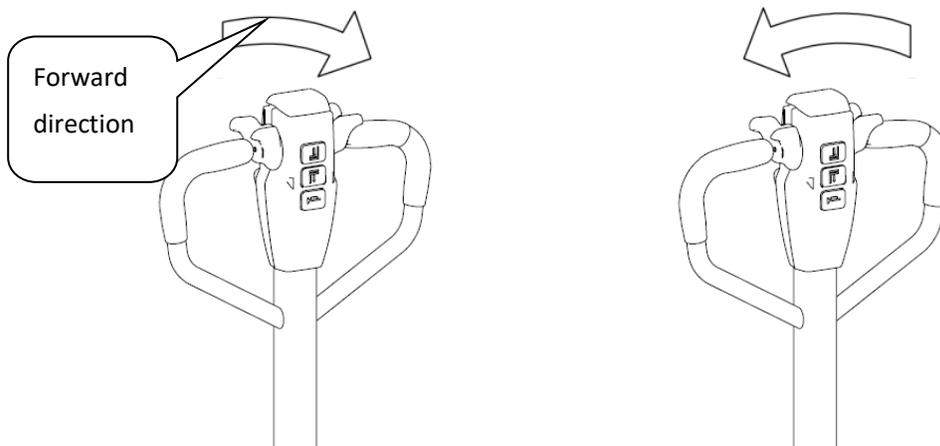
Rotate the handle to the driving range.

A and C is brake range.

B is driving range.



Slowly rotate the accelerator to start the truck. (In order to be safe, fast acceleration is prohibited.)



#### ⑤、Brake

When the accelerator is released normally, the truck will stop until the brake is held in the truck through the regenerative braking of the motor.

When emergency braking, the operating handle is quickly turned to zone A or area C, and the brake is carried to the death to realize the emergency braking function.

## ⑥、Parking

Release the acceleration button to stop the moving truck and slow down the truck until the brakes are on.

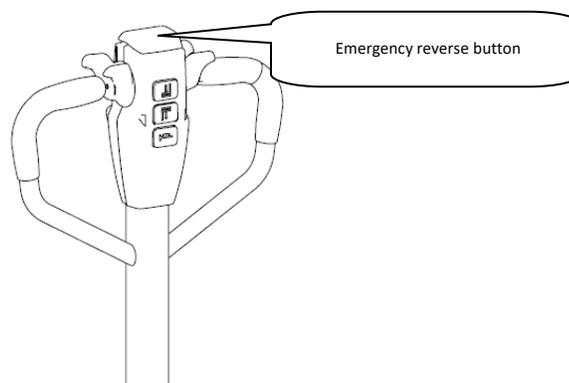
Lower the fork to the lowest position.

Turn off the electric lock.

Park for a long time, then the battery power cord is pulled out.

### 8.2 Emergency reverse function

The red button at the end of the handle is the emergency reverse button. When the body is in contact with the emergency reverse button, the vehicle will stop immediately and drive backward for a distance. This is a safety switch designed to prevent the vehicle from being crushed when the operator encounters an obstacle.



### 8.3 The use of the horn and the reversing horn

In order to drive safely, the truck is equipped with a driving horn. To remind others when driving, press the horn button in the middle of the handle, and the horn will ring to warn pedestrians.

### 8.4 Battery capacity display

The battery capacity of the forklift truck on the dashboard has capacity display function.

### 8.5 Handling and stacking operations

#### (1) How to carry goods

Slowly drive the truck to the items to be transported, insert the pallet fork and move forward slowly, when the goods are completely inserted into the goods after parking,

control the handle upgrade button, the heavy lifting to a certain height, back slowly, don't touch the adjacent goods, when the weight zone is put out the goods, and then walk handling.

## (2) How to place the goods

When moving the goods close to the area of the goods, it will slow down. When the moving truck is in a straight line with the goods, then the moving truck will slowly move forward to the loading area to stop. Slowly press the lower lever, and once the load is held, the fork will be lowered to the hollow position. When the fork is pulled out of the weight, the back position will be confirmed without any obstacle. Wait for the fork to leave the weight completely before carrying on a round of handling.

## 9. Safety operations and matters needing attention

The spare parts of the truck are not allowed to change without permission. All parts supplied by the original manufacturer are subject to strict quality inspection. To ensure the safety and reliability of the vehicle, please use the original parts. Replacement parts, including all oils, must be collected, and processed in accordance with local environmental and health laws and regulations.

### 9.1 Repair and Maintenance

**Maintenance technician:** The maintenance and service should only be performed by special personnel trained by the manufacturer. After the technician sent by the after-sales department of the manufacturer completed maintenance and servicing work, they should sign on the service log.

**Lifting of Truck:** When the truck needs to be lifted for maintenance, the lifting device must be safe and reliable, and strictly tied to the location of the lifting point. When the truck is lifted, appropriate measures must be taken to prevent the vehicle from slipping or tipping (wedges and wooden blocks can be used).

**Cleaning Operation:** Flammable liquid cannot be used for cleaning the stacker. Before cleaning, take safety precautions to prevent electric sparks (e.g., sparks caused by a short circuit). When operating the accumulator, connectors on it must be disconnected. Use soft air suction or compressed air, non-conductive and anti-static brushes to clean electric and electronic components.

**Operation of Electric System:** Operation on the electric system should only be performed by specially trained personnel. Before performing any operation on the electric system, precautions must be made to prevent electric shock. When operating the accumulator, connectors on it must be disconnected.

**Welding operations:** To prevent damage to electrical or electronic components, these electrical components must be removed from the truck before taking any welding operations.

**Installation:** When repairing or replacing hydraulic components, electric and electronic components, make sure to install them back to their original positions.

**Wheels:** The quality of the wheels has significant effect on stability and driving performance of the truck. Modification on wheels can be performed only with approval from the manufacturer.

When replacing wheels, ensure that the truck is levelled as delivery state (wheels must be replaced in pairs, i.e. replace right wheel together with left one).

**Hydraulic oil pipe:** The oil pipe must be changed every 6 years. When change the hydraulic assembled parts, the oil pipe should be also changed.

## **9.2 Routine Maintenance**

9.2.1 check the condition of each pole, cable and protective cover of the accumulator.

9.2.2 check whether the battery box is secure.

9.2.3 check whether the truck is oiled.

9.2.4 check the situation of fork, oil pipe, and horn.

9.2.5 check the braking condition.

9.2.6 check the wear condition of the driving wheel, load wheel and so on.

### 9.3 Professional Maintenance Manual

It is very important for the safe operation of the truck to perform overall professional maintenance. Failure in performing maintenance according to specified intervals may cause malfunction of the truck and potential risk to humans and equipment.

Maintenance periods listed in this manual apply to a single shift a day under normal operating conditions. If used in a dusty environment, the ambient temperature varies remarkably or in a multi-shift situation, the maintenance period has to be shortened.

Maintain the truck according to the following maintenance list. Maintenance periods are as follows:

W1 = Every 50 work hours, but at least once a week.

M3 = Every 250 work hours, but at least once every three months

M6 = Every 500 work hours, but at least once every six months

M12 = Every 2000 work hours, but at least once every 12 months

Additional operations should be performed in the trial run period:

(In initial 50 – 100 working hours or after two months)

- Check the nuts on the wheels and tighten them if necessary.
- Check the hydraulic components for leakage and tighten them if necessary.
- Replace the hydraulic filter.

			W	A	B	C
Brake	1	Check the air gap of the electromagnetic			•	
Electrical system	2	Check the operation switch to show the	•			
	2	Check alarm system and safety device		•		
	2	Check the cable for damage and the terminal			•	
	2	Check the function of the micro switch setting	•			
	2	Check controller and EPS controller			•	
	2	Cable and motor fixing			•	
Power supply	3	By observing the battery		•		
	3	Visual inspection of battery charging plug			•	
	3	Check if the connection of the battery cable is tight, and if necessary, apply the electrode			•	
Driving system	4	Check the gearbox for abnormal noise			•	
	4	Check the running mechanism and grease,		•		
	4	Check the drive wheel and bearing wheels for			•	
	4	Check wheel bearings and fixing conditions			•	
Whole frame	5	Check if the frame is damaged			•	
	5	Check if the sign is complete			•	
	5	Check the fixing of the mast			•	
Hydraulic movement	6	Check the function of the hydraulic system		•		
	6	Check hoses, pipes and connections for tightness, sealing and damage		•		
	6	Check the cylinder and piston for damage,			•	
	6	Check the load chain settings and re-tension			•	
	6	Visually inspect the mast rollers and check			•	
	6	Check the forks and load handlers for wear			•	
	6	Check the tank for oil level			•	
	6	Update hydraulic oil				•

## **9.4 Battery maintenance, charging and maintenance.**

Any operation of the battery must be guaranteed to stop the truck and put it in a safe position.

### **9.4.1 maintenance personnel.**

Battery charging, maintenance and replacement must be operated by qualified professionals. You must carefully read the manual, supply preparation and charging requirements before preparing for the operation.

### **9.4.2 Fire protection measures.**

Smoking and open fire are strictly prohibited when operating the battery. Storage battery and charge must be kept away from combustible materials, at least 2 meters above the distance, the place of storage battery must be well ventilated and equipped with fire-fighting facilities.

### **9.4.3 Battery type and usage note.**

①、 The battery type of the car is: lithium ion battery; Battery voltage 24V/48V; This battery belongs to environmental protection battery, without chemical mercury and cadmium.

②、 Matters needing attention:

A) the battery USES the temperature environment 5 ~ 45.

B) the battery shall be charged and discharged once every three months during the long period of suspension.

C) before using the new battery, or for the first time after storage, please recharge the battery before use.

D) do not short-circuit the battery, which may permanently damage the battery.

E) do not burn or destroy batteries, which may cause the release or explosion of toxic gases.

F) do not directly weld the battery.

G) do not allow the battery to be in a hostile environment, such as extreme temperature, deep cycle, or frequent overcharge/discharge.

H) if the battery is hot, do not touch, until cooling.

I) when removing the battery pack, hold the plug with your hand instead of pulling the cord.

J) after the battery is used if the battery is hot and before recharging, please cool in the ventilated environment.

K) do not put batteries in water or seawater.

L) do not try to separate, squeeze, or impact the battery, the battery will heat or fire, the lye in the battery will be harmful to the skin and eyes, and will damage the clothes.

M) keep the battery away from children.

**9.4.4 Disposal of used batteries.**

Scrap battery must be carried out in accordance with the relevant laws and regulations in region recycling, storage provisions stipulated by the environmental protection area or waste treatment area, and the work must be conducted by a qualified professional company.

**9.4.5 Battery Specifications**

Battery		Charger	
Lithium battery Rated voltage:24V	Rated Capacity: 20Ah/30Ah/40Ah/60Ah	Input: 195/265VAC  50/60Hz	Output: DC24V  20Ah/30Ah/40Ah--10A  60Ah—30A
Lead-acid battery Rated voltage: 24V	Rated Capacity: 65Ah	Input: 195/265VAC  50/60Hz	Output: DC24V8A
lithium battery Rated voltage: 48V	Rated Capacity: 20Ah/30Ah	Input: 195/265VAC  50/60Hz	Output: DC48V  20Ah--5A  30Ah—15A

Non-insulated battery terminals must be protected with an insulating cover. When connecting the battery and connecting to the socket, the vehicle must be disconnected, and the switch must be in the off position. When replacing or assembling the battery, it must be ensured that the battery is securely fastened in the battery box.

#### **9.4.6 Storage, transportation, and installation of the accumulator**

The device must be parked on the level ground steadily. To prevent short circuit, naked cable ends and the terminal posts should be covered with insulated covers. When pulling out the accumulator, properly arrange removed accumulator's connectors and cables without blocking access of the accumulator.

#### **9.4.7 Battery power indicator**

Battery power display table: ten article showing represent 100% of the battery.

When the data is 0, the battery will display 0 grid; when the value is 1-10, the battery will display 1 grid; when the value is 11-20, the battery will display 2 grids; when the value is 90-100, the battery will display 10 grids.

This illuminated bar will descend from the top as the battery capacity is depleted.

#### **9.4.8 Charging**

Read the instruction manual carefully before recharging.

Must use Li-ion Charger specially designed by our company

- b) Do not reverse charge the battery
- c) Stop charging immediately when battery has obvious heat during charging. Then cool it before charging
- d) Please hold the handle when pulling the charger connector, direct drawing of wire is not allowed
- e) The charging switch must be turned on when charging

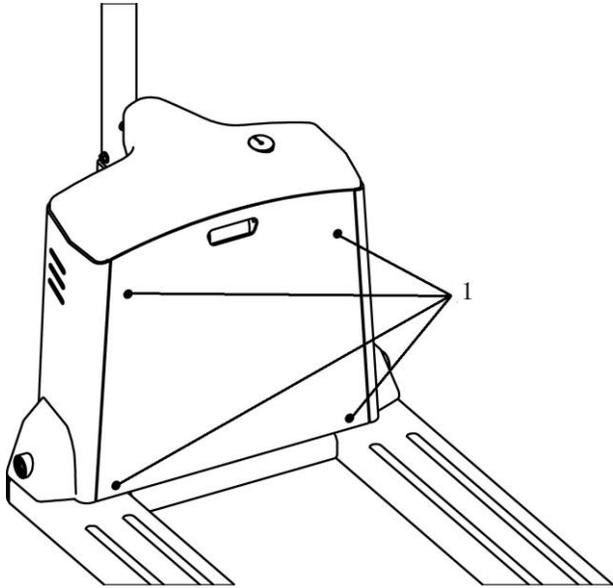
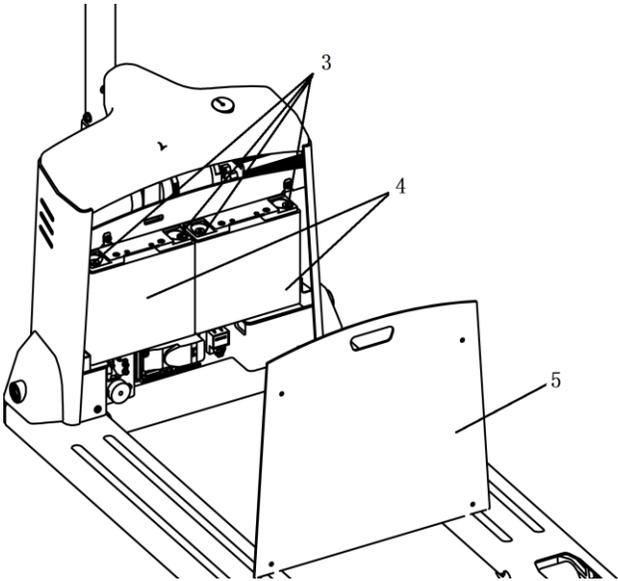
#### **9.4.9 Disassembly and Installation of battery**

Parking the truck before the battery is removed and installed

Disassembly & Installation battery step:

- A: Unscrew 4 fixing screws (1).
- B: Take out the front panel (2).
- C: Unscrew the 2 fixing bolts and remove the two battery cables (3).
- D: Insert or replace the battery (4) in the direction shown in the figure.

Install the batteries in reverse order, paying attention to the correct location and wiring of the batteries. Layout the battery cable, making sure that no shearing occurs when the battery is inserted.



## 10. Safety Caution

### 10.1 General rule

**10.1.1** The operator must have a forklift operation qualification which is proved by the relevant departments of the training before driving the truck.

**10.1.2** The operator must read the instructions before using all of the content after fully understanding the operation method can drive the Truck.

**10.1.3** **truck** must not carry passengers.

**10.1.4** Operators should pay special attention to when homework operating environment, including other people nearby and a fixed object.

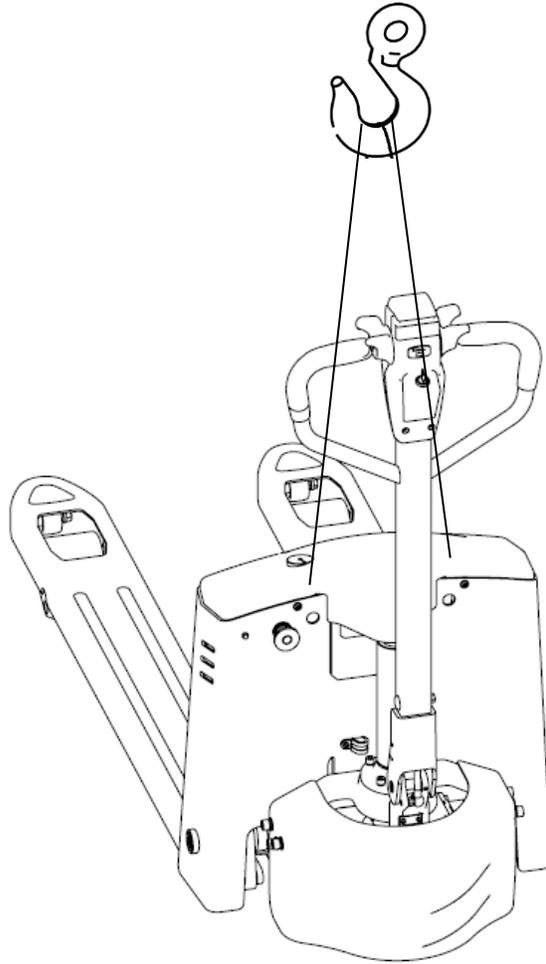
**10.1.5** Without the manufacturer's approval, shall not modify, add or remove tractor parts, lest affect the performance of the tractor.

### 10.2 Storage and transportation

**10.2.1** Use container or car to transport the truck should pay attention to at the time of shipment:

1 Front and rear wheels with the wedge, begin to pull up the parking system and prevent sliding in the process of transportation.

2 Using the lasso, not placed in the weak structure of the truck.



3 When moving the truck. Pay attention to keep the center of the moving truck in the middle of two fork

4 During Transportation, Remove the Trailer and fix the tractor with a dedicated strap for lifting according to the figure below.

**10.2.2** When Truck doesn't work, should be parked in a dry ventilated cleaning warehouse, Protect the truck from the sun and rain

And please note:

1 Turn off the Electrical lock and make the safety switch off, unplug the power plug

2 Begin to pull up the parking system, front, and rear wheels with block mat.

3 Such as discontinued for a long time, the battery should be added once every 15-day electricity.

### **10.3 Check before using**

**10.3.1** New truck if there is any damage in transportation, please don't be put into use, and promptly get in touch with the supplier, do proper processing.

**10.3.2** New truck in the factory run parts has been filling lubricating oil.

**10.3.3** Truck equipped with a battery. The battery is charged before leaving the factory. If leaving the factory for a long time, may the battery is low. Before use should pay attention to the electricity meter shows that when the electricity meter display to the last two warning, must charge at once. Every day before using, or before charging, should open the battery blocks, and check the liquid level height, such as liquid level is too low to add distilled water in charge. Detail as (Battery charging and maintenance

### **10.4 Safety operation regulation**

**10.4.1 Requirement for operator:** The Truck must be operated by a trained operator; He can perform and operation demonstration on the user to move and manipulate the cargo and can clearly guide the user on how to operate the forklift.

**10.4.2 Operator's rights, obligations, and responsibilities:** Has been trained by the operation of the vehicle, the driver must be clear of his rights and obligations; and he is familiar with the contents of the relevant operating instructions. If the vehicle is pedestrian type, the driver must also wear safety boots.

**10.4.3 Prohibit unauthorized person to operate:** The operator is responsible for the vehicle; he needs to prohibit an unauthorized person to operate. Transport or lift person is also forbidden.

**10.4.4 Malfunctions and defects:** If the vehicle has any malfunctions or defects, need to inform the administrator, If the vehicle cannot be safely operated (e.g.: wheel wear or brake failure), then it must stop use until it is fully

**10.4.5 Safe operation and environmental protection:** inspection and maintenance must be performed in accordance with the time intervals on the maintenance list.

Parts of the vehicle cannot be changed without any permission, especially safety devices. The operating speed of the truck is not allowed to change.

All original spare parts have been verified by quality assurance department. To ensure the safety and reliability of the operation of the truck must use only the manufacturer's spare parts. The old parts, such as oils and fuels must be handled in accordance with the relevant environmental protection rules.

**10.4.6 Hazardous area:** Hazardous area usually refers to the following range: vehicle or its load lifting devices (e.g., fork or accessories) is dangerous for personnel when running or lifting movements, or the ongoing regional transport loads. Typically, this range extends to the load or truck accessories landing area.

Unauthorized personnel must be asked to leave the dangerous zone. If the situation might cause damage, the driver must give a warning, if the driver asked the person to leave but did not leave the hazardous zone, the driver must immediately stop the vehicle.

**10.4.7 High-risk environment:** Working in a high-risk environment, the operator must have a special design to be protected.

The vehicle was not specially designed for the high-risk environment.

**10.4.8 Safety devices and warning signs:** Safety devices, warning signs, and warning notes described in the previous operating instructions must be taken seriously enough.

**10.4.9 Driving in public places:** the vehicle is forbidden to drive in public places expect in specified special areas.

**10.4.10 Distance between trucks:** keep an appropriate distance, avoid the front vehicle suddenly stop.

**10.4.11 Headroom:** When the headroom is below the cargo or mast, it is forbidden to use the vehicle.

**10.4.12 Using in the elevator and loading platform maneuvering:** if there is sufficient loading capacity, won't affect the operation of the vehicle, and is agreed by the operator of the vehicle, then the elevator and loading platform can be used for vehicle transport. Before entering the elevator or loading station, the operator must personally identify. The goods must be placed in front and occupy an appropriate place, to avoid touching the wall of the elevator when the vehicle enters the elevator. When personnel and vehicles take the elevator together, the person can enter only after the vehicle has safely entered, and the person must leave before the vehicle.

**10.4.13 Driving aisle and working area:** The vehicle must be operated on the specified aisle, all non-related persons must leave the work area, and cargo should be stacked in designated places.

**10.4.14 Operation Management:** Driving speed must be adapted to local conditions. When through the corners, narrow passages, swing doors, and closed places, speed must be slowed down. Drivers must be able to visualize an adequate braking distance between the vehicle and the front vehicle, and they must remain in control of their vehicle. Sudden stop (unless urgent needs), rapid U-turn, chased each other in the Aisle is not allowed. Do not pry out of the body to operate the vehicle.

**10.4.15 Visibility:** The driver must look attentively in the direction of driving, to ensure the front situation is clearly visible. When the vehicle is backing off, if the carriage of goods blocks the line of sight, a second person walks in front of the vehicle to give appropriate guidance and warnings is necessary.

**10.4.16 Pass through the ramp:** Only a known ramp which should be clean, non-slip, and with the vehicle technical availability was allowed to go through. The goods on the forks must face uphill. It is forbidden to turn back, move diagonally or park on the ramp. The operator must slow down when going through the ramp and prepare to brake at any time.

**10.4.17 Load capability on the ground:** when the vehicle is in operation, make sure the load pressure of the bodyweight or wheels on the ground does not exceed the load capacity of the ground

**10.4.18 Vehicle Change:** Any possible changes or modifications for rated load, stability or safe operation of the vehicle, must obtain prior written approval from original manufacturers or its successor. After the vehicle manufacturer check and approve the changes, nameplates, labels, and markings of the Operation and Maintenance Manual must be modified as well.

## 11. Service Manual

### 11.1 Troubleshooting

Fault	Cause	Treatment
The Pallet Jack can't move	The battery connector is not connected	Check the battery connector, connected if necessary
	Electric lock switch on "OFF" position	The electric lock switch turns to the "0" position
	Emergency Stop Switch not open	Open the Emergency stop switch
	Battery power runs out	Check the battery charge, If it is necessary to recharge
	The vehicle being charged	Interrupt charging process
	The fuse is damaged	Check the fuse
Goods can't be lifted up	The vehicle is not operating	Handle according to the treatment method listed in "Vehicles cannot move"
	Low hydraulic oil level	Check hydraulic oil
	The fuse is damaged	Check the fuse
	Overloading	Pay attention to the rated capacity
	The Up switch is in bad contact or damaged	Checkup switch and replace if necessary
Goods can't be lowered down	Dirty oil blocks control valve	Check hydraulic oil and clean control valve, replace the oil if necessary
	The solenoid valve for lowering is not opened or is damaged	Check or replace the valve for lowering
Can't stop when lifting	Lifting micro switch is damaged	Cu off the power and replace lifting micro switch
Moving in one direction	The sensitive switch and the connecting cable are not well-contacted.	Check the sensitive switch in the control lever and the connecting cable.
The vehicle travels very slow	The related cable is not well-connected	Check the battery indicator light and related cable
The car suddenly started	The controller is damaged.	Change the controller
	The handle which controls the forward or back is no reset.	Repair or change

If the above steps still cannot solve problems, please contact the after-sales service department of the manufacturer, and have the problems solved by specially trained technicians.

### **11.2 Preparation before repair**

To prevent possible accidents during maintenance and repair work, the following preparations must be done:

- Park the device safely.
- Press the emergency stop switch and disconnect the connectors on the accumulator.

### **11.3 Check the amount of hydraulic oil**

- A vehicle ready for repair or maintenance。
- Open the electrical box cover。
- Check the amount of hydraulic oil in the tank。

When checking the hydraulic oil level, the fork and mast must be lowered to the lowest position.

### **11.4 Complete repair, the preparation before using**

Use the device only after following operations have been completed.

- Clean the vehicle
- Check the brake.
- Check the emergency stop switch. 。
- Check the horn.

**Several electromagnetic brake tests need perform immediately after the test**

## **12. After Sales Service**

If there is a fault that cannot be ruled out by professional maintenance personnel, please contact our after-sales service personnel on time, service telephone number: 909-601-6138

Note: the manufacturer reserves the right of interpretation.

If have change not notice additionally!